



Court House Newsletter

June 2026

A Warm Hello To Our New Staff

Welcome to Sasha and Samarpan who have recently joined the care team at Court House!

New Build

We are hoping that work will begin on our new build this summer! Watch this space for dates!

Laundry

Please ensure all new clothing is given to the care staff to clearly label before placing items in the bedroom.

Please note that laundry pens and iron on tags will come out in the wash. If you need labels please enquire with Reception who will be able to order some name tags we are currently using.

Items Needed for our Summer Fete

We are currently looking for the following donations:

- Bottles
- Raffle Gifts
- Tombola Items

Please leave donations with Reception or a member of the well-being team.

Cheese and Wine Evening

Thank you to those who came to our cheese and wine evening and met with our new manager Jane!

Vacancies

We are looking for experienced care and cleaning staff to join our team. Please email admin@courthousecarehome.co.uk with a CV if you are interested.





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SUMMER FETE

11th July 2026

11am - 3pm

- Bottle Stall
- Tombola
- Raffle
- Cakes and Sweets
- Ice Cream
- Hot Dogs
- Kids Games Corner
- Hair Braiding

If you are able to support with a stall please let us know as soon as possible!

Our summer fete is back! We'll be back in the main car park from 11am - 3pm and there's plenty of fun to be had!!

Every penny we raise goes straight back into our residents fund so please share the word with everyone you know and ask them to pop in!





ACTIVITY SCHEDULE

1st	2nd	3rd	4th	5th	6th	7th
Music Bingo	General Knowledge Quiz	1:1's and Skittles Match	1:1's and Messy Day Art Therapy	1:1's and Children's Culture Quiz for National Childhood Day	National Fish and Chips Day	Church Visit
8th	9th	10th	11th	12th	13th	14th
One to Ones	1:1's and The Return of the Court House Inn	Music Therapy	Trips Out	1:1's and Arts and Crafts	1:1's and Spa Afternoon	Church Visits
15th	16th	17th	18th	19th	20th	21st
1:1's and World Cup Sweepstake	1:1's and Football Music Bingo	Football Games	Football Quiz	Design your own football shirt	Walks and Shop Visits	Fathers Day
22nd	23rd	24th	25th	26th	27th	28th
Resident's Choice	1:1's and Baking	1:1's and General Knowledge Quiz	Trips Out	National Cream Tea Day	What's in the box?	Church Visits
29th	30th	Care Home Open Week - 15th - 19th June 2026, Please feel free to come along and join in our afternoon activities from 2pm!				
Reading Day - Short Stories	Fete Prep					



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~ Our May ~





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Care Home Open Week

15th - 21st June

Join us at Court House Care Home for a week of fun activities and community spirit.

Care Home Open Week: 15-21st June



Monday 15th June
1:1 and World Cup Sweepstake



Thursday 18th June
Football quiz



Tuesday 16th June
Football themed music bingo



Friday 19th June
Design your own football shirt



Wednesday 17th June
Football games



Court House

For more information, please contact: 01684 572271

2026

Come and join us for lots of exciting ever
Guided tours available daily!

Everyone Welcome!



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Managers surgery

Every Thursday between 2pm-3pm

You can now book a 15- minute slot with the home manager Jane for a 1-1 if you have any queries or concerns.

Please note these meetings will need to be booked through reception, these can be face to face or via telephone.

Facebook

We regularly post on our Facebook page through the week with extra information and pictures.

Please have a look and give us a follow!



Birthdays This Month....

- On the 7th Christine will be 80



We are happy to accommodate all residents with celebrating their birthdays with family and friends. Please speak to our activity staff who will be able to assist wherever possible. Our kitchen will make residents a birthday cake unless you would like to arrange something else, please just let us know.





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Comments, Concerns and Complaints

The staff at Court House do their utmost best to ensure that the care, service, attention, and courtesy provided to residents, their family and friends, meet the highest standards all the time. We invite feedback on our care and service, please let our staff know and comments you may wish to make.

We recognise that concerns do occasionally arise and welcome them being brought to our attention at the earliest possible opportunity. Please discuss any concerns you may have with a member of staff as soon as possible. If the member of staff is unable to address your concerns immediately, he/she will bring the concerns to a more senior member of staff who can take necessary action.

If you feel the concerns require addressing as a complaint, please ask to see the senior care on duty or contact the manager, Ms Jane Brown, who will discuss your concern with you and advise how they will be addressed.

Ms Jane Brown
Court House Care Home, 3-5 Court Road, Malvern, Worcester, WR14 3BU
TEL- 01684 572271

If you are not satisfied with the responses of the manager and staff or do not feel you are able to approach them for any reason, please write to: -

Mrs Amrit Sumal, Responsible Person, Superior Care (Midlands) Ltd
Newbury Manor, Newbury Lane, Oldbury, West Midlands, B69 1HF
TEL- 0121 532 1632

Please rest assured that all concerns and complaints brought to our attention will be treated with the highest degree of confidentiality and respect and will be addressed and responded to as soon as possible. You will receive a written acknowledgement by return (three working days), and a full response with 28 days.

Should these lines of action not prove satisfactory to you, or you do not feel able to approach us directly, you will have the right to make a formal complaint to the statutory regulatory body as follows:

Care Quality Commission
Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
TEL- 03000616161

You may also wish to bring any concerns to attention of social services as follows

Worcester Adult Social Care
Online Referral - <https://www.worcestershire.gov.uk/council-services/adult-social-care>
TEL - 01905 768053

